



Alternative  
Service  
Concepts

Our  
**difference**  
makes  
us better.

Delivering claims management expertise and customized solutions to our partners.



## THE MOST FLEXIBLE TPA

Alternative Service Concepts (ASC) is among the industry's most flexible third-party administrators. ASC delivers cost-effective, custom solutions including dedicated on-site claims units designed to conform to your specific organizational needs. If you're frustrated with the traditional fee-per-claim model where you know your adjuster by name only, there is an alternative — ASC!

## DEDICATED UNITS

At ASC, we have the ability to establish a dedicated claims unit specifically for your claims program. With your input, ASC selects a single claim professional or group of professionals who are assigned specifically to your account.

Adjusters work either in-house or near your organization, giving you direct access and control of your resources.

Adjusters who work closely with an assigned client become vested in their business and success. Because our dedicated service model is not based on claims volume, our adjusters can benefit other areas of your business, such as working with employees, physicians, and safety professionals, or establishing a formal return-to-work program.

## TRANSPARENT PRICING

We disclose all fees paid for each individual claim because we believe you have a right to know how your money is spent.

## EXPERIENCED STAFF

ASC hires only experienced claims professionals who understand your unique needs and apply their experience to reach the most effective solutions.

## COST CONTAINMENT

ASC protects your financial interest as if it were our own. We aggressively monitor allocated expenses to control costs, and we reduce your overall cost of risk by helping you build a successful risk management program that brings claim costs under control. Additionally, we are completely objective when recommending added services, such as legal defense, case management, and surveillance.

**“ The entire organization, from local staff to senior management, has been a pleasure to work with and is always responsive to our needs — ASC conducts its business with the utmost professionalism & integrity. ”**

*[A Municipal Water Association]*

## TECHNICAL SUPPORT

ASC's Business Systems Group (BSG) provides exceptional support including claims management software training and custom report generation.

## ACCOUNTABILITY

We keep you apprised of all activity on open claims and meet regularly with you to review files and formulate strategies for claim resolution.

**Quality workers' compensation, property and liability claims management is the art of making the best decisions at the proper times to bring claims to a rapid conclusion at the lowest possible cost.**

**Personal commitment and innovation by our claims staff is essential to achieving claims cost containment for you.**

**[www.ascrisk.com](http://www.ascrisk.com)**



**ASC MANAGES THE ENTIRE CLAIM CYCLE:**  
from injury or accident, to return-to-work, or claim resolution.



## **Alternative Service Concepts**

Dedicated Units. Dedicated Adjusters. Just Dedicated.

**Our difference makes us better.**

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